



◆ Summary

BATS is actively seeking a highly motivated team oriented person to fill the role of *Tradedesk Associate*. Experience in financial industry or technical support positions with excellent communication skills a must.

[Trade Desk Associate]

◆ Details

About BATS

Since its founding in June 2005, BATS has positioned itself in the securities industry as a leading market center delivering speed, performance, and innovation to its member base, which is comprised of hundreds of Wall Street's most recognized names. The industry and technology professionals that make up the BATS team are focused on keeping innovation and competition alive in the securities markets. Because our employees and investors come from the industry, we are well positioned to help make the securities markets a better place to do business.

Associate Benefits

BATS Exchange offers one of the most exciting places to work in the Kansas City area. Working in the securities industry is stimulating, "real-time" fast, always changing, and on the leading edge of technology. We only hire the best and brightest. If you consider yourself in the top ranks in your field of expertise, then you might consider applying to BATS. Join us and work alongside other top notch professionals ... it's always fun being on the "A" team. We have a casual (yet not sloppy) dress code, because we value what our employees can do more than how they dress. Our compensation program, made up of salary, bonus, and equity options, is highly competitive. In addition, the company offers a retirement plan with matching contributions, a group health plan, and life insurance.

Contact BATS

For more information on BATS, please visit our website at www.batstrading.com. If you are interested in a career at BATS, please send a resume to jobs@batstrading.com.

Location

Lenexa, KS

Responsibilities

- Provide first-class support answering questions and resolving technical member issues.
- Support inbound call and email traffic to the Trade Desk and quickly resolve member problems.
- Provide timely and professional outbound communications (internal and external) regarding issues and resolutions.
- Monitor and respond to system dashboard proactively.
- Document issue resolution and member communication.

Requirements

- Equivalent of Bachelor's degree.
- Two to five years experience in a securities related or technical support position. Proficiency in Windows and Linux desired.
- Strong troubleshooting, problem-solving and customer service skills.
- Vigorous desire to learn securities business and BATS technology.
- Required to obtain Series 7, 63 and 55 licenses in first 6 months.
- Ability to work well in a dynamic team oriented environment.
- Excellent written and verbal communication skills.

BATS Trading adheres to a policy of equal employment opportunity. All employment decisions are made without regard to race, religion, age, sex, color, national origin or handicap, and in full compliance with all US federal and state laws and European Union employment laws.